

## Using the Edinburgh International Festival Website

By booking online at eif.co.uk you will be able to select your own seats in real time.

### Logging In

- Click “My Account” in the top right hand corner of the screen.
- Enter your email address and password then click “Login”.
- Return to the main Edinburgh International Festival site by clicking “Continue”.

If you have trouble logging in please phone Hub Tickets on +44 (0)131 473 2000 or email [boxoffice@hubtickets.co.uk](mailto:boxoffice@hubtickets.co.uk). Please note that in order to book tickets online you need to be a registered user.

### Finding Events

- There are several ways to browse the programme or find events. You can click the Events tab at the top of the screen to browse different genres, visit the Diary to browse by date or use the Search bar to find a specific performance.
- To use the search bar click the word “Search” (on the homepage) or the magnifying glass (on any page) and begin to enter the name of your chosen performance. As you type a list of suggested performances will appear. Click on the appropriate title and this will take you to the main information page for the performance.

### Booking Tickets

- From the appropriate performance page use the box at the right of the screen to choose your preferred date and time (this will be automatically selected for one-off performances). Then click “Buy Tickets”.
- You will be prompted to “Please Select Your Seats” which you can do in one of two ways. Choose either “Select Your Own Seats” OR “Best Seat Available” from the tabs at the top right of the screen.

1) To “Select Your Own Seats” click on the part of the house where you would like to sit (i.e. Stalls, Circle, Upper Circle). A seating plan for this section of this house will appear. Make your selection by clicking on an individual seat and then choosing the “Adult” price type. Repeat for each seat you wish to book. Once you are happy with your selected seats click “Add to Order” at the bottom left of the screen and the tickets will be added to your Shopping Cart.

2) OR If you choose “Best Seat Available” you can scroll down to select your preferred price, location and quantity of tickets. Click “Continue” and the best available seats matching your criteria will be added to your Shopping Cart.

- You can book for as many performances as you wish in one transaction. To return to the International Festival site and select another event scroll up to the top of the screen and click ‘Continue Shopping’.
- To view the contents of your Shopping Cart click the small trolley icon at the top right of the screen at any time. To complete your purchase scroll down and click ‘Continue’.

Please note, if you're still experiencing problems this may be because your internet browser has not been upgraded to the latest version.